



Chartered
Institute of
Housing

Fiona Williamson **group manager property and place, Dacorum**

Fiona is a Chartered Building Surveyor and Prince2 Practitioner with 25 years' experience in surveying and project management, gained within both the private and public sectors. Currently responsible for the repairs, maintenance and asset management of 12,000 tenanted and leasehold properties for Dacorum, a stock retained district council located in Hertfordshire. Fiona is an advocate of the lean systems thinking approach, to review and deliver continuous improvements, and was responsible for the procurement of a Total Asset Management (TAM) contract in 2012. The TAM contract aims to deliver a right first time service for repairs and uses repairs intelligence to ensure that programmed investment is targeted and the stock remains fit for purpose. Fiona is delighted to be involved in the CIH Assets and Repairs 2020 project, which will provide an opportunity to review and share some best practice from within the sector.

